

Greece

The following procedures are specific to Greece and provide the current guidance as to how to report a crime as at May 2023.

<u>Contacts</u>	
Flag State Procedures i.e. you are on a Greek-flagged vessel & Port State Procedures i.e. you are in Greek waters/port	
Who to contact to report a sexual offence? E.g. rape.	<p><u>Emergency Assistance:</u></p> <p>For immediate police response during emergencies or life-threatening situations, <i>when on land</i>:</p> <ul style="list-style-type: none">• call or SMS 100 while in Greece, or• call 100 or 112 if outside Greece free of charge (Hellenic Police) <p>For immediate police response during emergencies or life-threatening situations, <i>when at sea within Greek waters</i>:</p> <ul style="list-style-type: none">• call 108 or +30 210 41 12 500 free of charge (Hellenic Coast Guard or 'HCG') <p>Do note that the Hellenic Police and the HCG may not be able to render immediate assistance if you are not within Greek waters or at one of the facilities/terminals of the ports of Greece. In addition to Greek, the operators also speak English.</p> <p><u>Additional services:</u></p> <p>The Ministry of Civil Protection provides a service available in Greek, English, French and German for immediate assistance to any problems tourists may encounter. Dial: 171</p> <p>In all instances, when on land, one can also contact the nearest police station at the number indicated on the website of each Police Department, which can be found by searching the name of the region of Greece they are currently in accompanied by the words 'Police Station' on the web.</p> <p><u>Reporting a Crime:</u></p> <p>To provide crime-related information to the Hellenic Police in a non-emergency situation (including to make a police report), contact the nearest police station.</p>
In what circumstances can I contact the police?	<p>A police report can be made if you have been the victim of a criminal offence, including in the case of a sexual offence. The Greek Civil and Criminal Codes prohibit violence from being perpetrated against individuals and set out the penalties for crimes like rape, sexual assault and unlawful violence.</p>

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	Do note that a police report can be made if someone (a) threatens, abuses, or insults you with the intention to cause harassment, alarm, or distress; (b) threatens you with physical violence; or (c) threatens you with gender-based violence. Such acts are prohibited and also allow you to sue the harasser. Please see also the box regarding civil claims below.
What information to provide to the police?	<ul style="list-style-type: none"> • Your name and contact number; • Description of the crime or incident; • Name of the vessel and present location; • Form of immediate assistance required (if applicable); • Date and time of the crime; • Name of the perpetrator and his/her whereabouts, if known; • What is the emergency; and • Whether there are any casualties.

<u>Contacts</u>	
National Procedures i.e. you are a Greek resident	
What is my first point of contact?	<p>In the first instance, you should contact the police of the country you are currently in (or will be at the next port of call) as they are best placed to investigate the crime (see the table above if you are in Greece's waters/ at a Greek port).</p> <p>Your national consulate also provides assistance and advice for what to do if a crime is committed abroad.</p>
Who to contact for consular assistance?	<p>If you are a Greek citizen and are presently outside Greece, you can contact the Ministry of Foreign Affairs for consular assistance:</p> <p>Telephone: +30 210 368 1000 Email: https://www.mfa.gr/en/contact/mfa-en-contacts/hellenic-ministry-of-foreign-affairs.html Website: https://www.mfa.gr/en/index.html</p> <p>You could also contact the Greek consulate/embassy of the county in whose territorial waters you are located. The Greece Embassy Worldwide page provides a comprehensive list of Greek Embassies, Consulates and other Greek representations worldwide.</p> <p>Website: https://www.embassy-worldwide.com/country/greece/</p>

<u>Organisations which provide medical examinations</u>	
Who to contact if you require a medical examination?	<p>You are required to make a police report before undergoing a forensic medical examination.</p> <p>For emergency situations:</p> <ul style="list-style-type: none"> • You can contact the Greek Police Force by dialling 100.

	<ul style="list-style-type: none"> You can also call 112 – this is the European emergency number operating 24 hours a day, 7 days a week, accessible in all European Union member states. <p>For non-emergency situations:</p> <p>Dial the number of the nearest police station.</p>
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<u>Specialised charitable organisations and agencies</u>	
Who to contact if you require free legal advice?	<p>WomensSOS – the General Secretariat for Gender Equality provides legal aid, in cooperation with bar associations.</p> <p>Contact details:</p> <p>Telephone: +30 2131511102-103 Email: info@isotita.gr Website: https://womensos.gr/symvouleutika_kentra_ota-2/</p> <p>Emergency contact details: E: sos15900@isotita.gr SOS helpline: +30 15900</p> <p>Diotima – Centre for Gender Rights and Equality</p> <p>Contact details:</p> <p>Telephone: +30 210-3244380 Email: diotima@otenet.gr Website: https://diotima.org.gr/en/</p>
Who to contact for counselling services?	<p>WomensSOS – the General Secretariat for Gender Equality.</p> <p>WomensSOS has Counselling Centres in various locations across Greece. The Counselling Centres provide services relating to:</p> <ul style="list-style-type: none"> information on gender equality, violence and discrimination against women; social, psychological, legal and employment support; referral or escort, whenever required, of women to: hostels, police and prosecutors, court, hospitals, health centres, mental health centres, welfare or other benefits bodies, employment and entrepreneurship promoters, child protection and support agencies; and legal aid, in cooperation with bar associations. <p>Contact details:</p> <p>Telephone: +30 2131511102-103 Email: info@isotita.gr Website: https://womensos.gr/symvouleutika_kentra_ota-2/</p> <p>Emergency contact details: E: sos15900@isotita.gr SOS helpline: +30 15900</p>

	<p>KETHI</p> <p>KETHI operates 14 Counselling Centres for women suffering from violence or/and discrimination in various locations around Greece.</p> <p>The Counselling Centres provide free-of-charge counselling services by specialised personnel (reception desk counsellor, psychologist, social worker, legal advisor).</p> <p>Contact details:</p> <p>Telephone: +30 210 38 98 000 Email: kethi@kethi.gr Website: https://www.kethi.gr/en/counseling-centers</p> <p>State run general helpline for Emergency Social Aid</p> <p>Operates 24 hours a day and is free of charge: +30 197</p> <p>VIA-STOP</p> <p>Provides psychological support and legal counselling to victims of violence, as well as the treatment of perpetrators.</p> <p>Contact details:</p> <p>Telephone: +30 2510 21 11 03 Email: info@viastop.gr Website: http://www.viastop.gr/index.php/contact</p>
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Civil Claims	
Who to contact for potential civil claims offences involving gender discrimination?	<p>The Greek Ombudsman is the national equality body with a mandate to combat discrimination and promote the principle of equal treatment. It can provide assistance and advice to employees who encounter workplace discrimination or harassment.</p> <p>Contact details:</p> <p>Telephone: +30 213 1306600</p> <p>Website: www.synigoros.gr</p> <p>Victims of gender discrimination can file a complaint with the Greek Ombudsman, free of charge. The Greek Ombudsman can then:</p> <ul style="list-style-type: none"> • Request the removal of discriminatory decisions or practices; • Make recommendations to the administrator or the private employer; • Ask the competent authorities for a disciplinary or criminal investigation; and • Assist with advice on the victim's case. <p>The Greek Ombudsman however, cannot represent the victim in court.</p> <p>Outside of the work place, you can report a civil claim for gender discrimination by filing a report to the Hellenic Police, and thereafter bring</p>

	<p>a civil claim and/or apply for a protection order against a harasser under the legal framework mentioned in the first box and become a civil claimant.</p> <p>The court can issue an order which prohibits the offender from approaching your residence or area of work. The order can be either a restriction order, a temporary order and/or an interim injunction order.</p>
<p>What to tell the Greek Ombudsman</p>	<ul style="list-style-type: none"> • Your name and contact number; • Description of the discrimination / harassment faced; and • Form of assistance required.