

## United Kingdom

The procedures are specific to the United Kingdom and provide the current guidance as to how to report a crime as at May 2023.

<p><b><u>Contacts</u></b></p> <p><b>Flag State Procedures, i.e. you are on an English-flagged vessel &amp;</b></p> <p><b>Port State Procedures, i.e. you are in English waters/port</b></p>	
<p><b>Who to contact to report a sexual offence? E.g. rape</b></p>	<p><b><u>Emergency Assistance</u></b></p> <p>If an emergency has occurred and you are in the <b>UK</b>, call <b>999</b>, or text <b>18000</b> if you are deaf or hard of hearing. If you are within <b>the European Union</b>, you can call <b>112</b> from any mobile telephone for local emergency services.</p> <p>You can also contact the nearest British embassy, high commission or consulate, or the Foreign, Commonwealth &amp; Development Office (FCDO) in the UK on +44 (0)20 7008 5000.</p> <p><b><u>Reporting a Crime</u></b></p> <p>If a non-emergency has occurred, in the UK, you can call 101 or report crimes online at the national website for policing: <a href="https://www.police.uk/pu/contact-the-police/report-a-crime-incident/">https://www.police.uk/pu/contact-the-police/report-a-crime-incident/</a></p>
<p><b>In what circumstances can I make a police report?</b></p>	<p>A police report can be made if you have been the victim or a witness of a criminal offence, including in the case of a sexual offence.</p>
<p><b>What information to provide to the police?</b></p>	<ul style="list-style-type: none"> <li>• Your name and contact number.</li> <li>• Description of the crime or incident.</li> <li>• Name of the vessel and present location.</li> <li>• Form of immediate assistance required (if applicable).</li> <li>• Date and time of the crime.</li> <li>• Name of the perpetrator and their whereabouts, if known.</li> </ul>

<p><b><u>Contacts</u></b></p> <p><b>National Procedures, i.e. you are a British resident</b></p>	
<p><b>What is my first point of contact?</b></p>	<p>In the first instance, you should contact the police of the country you are currently in (or will be at the next port of call) as they are best placed to investigate the crime (see the table above if you are in British waters/ at a British port).</p> <p>Your national consulate also provides assistance and advice for what to do if a crime is committed abroad (i.e. you are outside of the UK).</p>

This publication has been provided by Reed Smith LLP who provides legal services to Safer Waves. This research has been prepared for Safer Waves only, and has not been applied to specific facts. Reed Smith LLP owes a duty to Safer Waves only. This communication may be considered Attorney Advertising – <https://www.reedsmith.com/en/pages/attorney-advertising>. The contents of this communication are for informational purposes only and do not constitute legal advice. Prior results do not guarantee a similar outcome in the future.

<b>Who to contact for consular assistance?</b>	<p>If you are a British resident and are presently outside of the UK, you can contact the FCDO by phone 24 hours a day on (+44) (0)20 7008 5000, or your nearest British Embassy, High Commission or Consulate.</p> <p>Find a British Embassy, High Commission or Consulate home page: <a href="https://www.gov.uk/world/embassies">https://www.gov.uk/world/embassies</a>.</p>
--	---

<b><u>Organisations which provide medical examinations</u></b>	
<b>Who to contact for a medical examination?</b>	See Schedule 1 for a list of sexual assault referral centres.

<b><u>Specialised charitable organisations and agencies</u></b>	
<b>What help is available to you?</b>	<p>Specialised charitable organisations can help in the following ways, including:</p> <ul style="list-style-type: none"> <li>• assuming the cost of a legal medical investigation;</li> <li>• support and personal counselling for victims;</li> <li>• paying the victim’s fee for an initial visit to an attorney of the victim’s choice;</li> <li>• assuming the cost of additional attorney fees; and</li> <li>• assuming the cost of an initial trauma counselling session in the case of emotional burdens arising from a criminal act.</li> </ul>
<b>Who to contact if you require free legal advice?</b>	See Schedule 2 for a list of free legal advice providers.
<b>Who to contact for potential civil claims involving gender discrimination?</b>	<p>In the first instance, you may wish to contact your trade union in relation to any potential civil claims involving gender discrimination. However, there are other services available that may also support you in bringing a civil claim, which will typically be heard at an employment tribunal.</p> <p><b><u>Advisory, Conciliation and Arbitration Service</u></b></p> <p>The Advisory, Conciliation and Arbitration Service (ACAS) provides a service that does not require you to provide any personal details. It advises on the law and how it relates to you, as well as any options open to you.</p> <p>The service includes supporting conciliation by way of a legal agreement without going to an employment tribunal, as well as arbitration, whereby a third party will make a decision on a case after hearing both sides of the dispute.</p> <p>Alternatively, ACAS may support mediation procedures, whereby a third party will talk to both sides to try to reach an agreement. However, mediation is a paid service.</p> <p><b>Telephone:</b> (+44) (0)300 123 1100  <b>Text relay</b> (if unable to speak or hear on the phone): 18001 0300 123 1100  <b>Website:</b> <a href="https://www.acas.org.uk/">https://www.acas.org.uk/</a></p>

### **Equality and Advisory Support Service**

The Equality and Advisory Support Service (EASS) is a helpline that advises and assists individuals on issues relating to equality and human rights. It operates across England, Scotland and Wales. The EASS will also support in informal dispute resolution processes, rather than issuing a claim in court. **Note** that the EASS does not provide legal advice services.

**Telephone:** (+44) (0)808 800 0082

**Text relay:** 0808 800 0084

**Website:** <https://www.equalityadvisoryservice.com/>

### **Citizens Advice**

The Citizens Advice service offers free advice, which is accessible online, by phone or in person. It advises on a broad range of matters, including grievances at work, such as incidents of gender discrimination.

Advice centres are local, and so you may need to search for your nearest advice centre by reference to your post code. You can carry out this search on: <https://www.citizensadvice.org.uk/about-us/contact-us/contact-us/contact-us/>.

**Advice line (England):** (+44) (0)800 144 8848

**Advice line (Wales):** (+44) (0)800 702 2020

**Citizens Advice (Scotland):** (+44) (0)800 028 1456

**Northern Ireland:** there are a number of partner agencies that are independent to Citizens Advice; however, they will still be able to assist you. A list of these partner agencies can be found on: <https://www.citizensadvice.org.uk/about-us/northern-ireland/>.

**Text relay (UK):** 18001 0800 144 8884

### Schedule 1 – List of local sexual assault referral centres

**SARCs** (sexual assault referral centres) are specialist medical and forensic services for anyone who has been raped or sexually assaulted.

To find a local SARCs centre follow this link: <https://www.nhs.uk/service-search/other-services/Rape-and-sexual-assault-referral-centres/LocationSearch/364>.

You can contact a SARC yourself or you may be referred to one after you contact the police. Relevant calling codes should be applied when dialling from outside of the United Kingdom.

Please note that (i) to call a UK landline from overseas mobile, you need to dial the UK country code (+44); and (ii) to call a UK landline from overseas landline, you need to dial the international access code for the country you are calling from – typically (00) or (011) or (001) – followed by (44). You will also need to omit the first (0) in the numbers below when dialling from outside the UK.

For example, when contacting **Treetops SARC** below on 0300 123 6616:

- From a UK landline – dial 0300 123 6616
- From a UK mobile – dial 0300 123 6616
- From overseas landlines (most countries) – dial +44 300 123 6616
- From overseas landlines (US, Canada) – dial 011 44 300 123 6616
- From overseas mobiles – dial + 44 300 123 6616

Port Town	Contact details
<b>Southampton (Hampshire)</b>	<p><b>Treetops SARC</b></p> <p>(+44) (0)300 123 6616 (24 Hours)</p> <p>Northern Road Cosham Portsmouth Hampshire PO6 3EP</p> <p><a href="mailto:snhs.admin.treetops@nhs.net">snhs.admin.treetops@nhs.net</a> <a href="https://www.solent.nhs.uk/treetops/contact-us/">https://www.solent.nhs.uk/treetops/contact-us/</a></p>
<b>Dover (Kent)</b>	<p><b>Beech House SARC</b></p> <p>(+44) (0)1622 726461 (Weekdays, 9am – 5pm) (+44) (0)800 133 7432 (Out of Hours)</p> <p>Unit 7-8 North Court Armstrong Road Maidstone Kent ME15 6JZ</p> <p><a href="mailto:bh.admin@nhs.net">bh.admin@nhs.net</a> <a href="https://www.beechhousesarc.org/">https://www.beechhousesarc.org/</a></p>

<p><b>Kingston Upon Hull (East Yorkshire)</b></p>	<p><b>Casa SARC</b>  (+44) (0)330 223 0181 (Day)  (+44) (0)330 223 0099 (Night and 24 Hours)  810a Hessle Road  Hull  East Yorkshire  HU4 6RD  <a href="mailto:casasuite.sarc@nhs.net">casasuite.sarc@nhs.net</a>  <a href="https://www.casasuite.org/">https://www.casasuite.org/</a></p>
<p><b>Milford Haven (South West Wales)</b></p>	<p><b>New Pathways</b>  (+44) (0)126 723 5464 (Monday – Thursday 9am – 5pm and Friday 9am – 4.30pm. Out of hours instructions are on their answering machines.)  West Wales General Hospital  Francis Well  Carmarthen  SA31 2AF  <a href="mailto:enquiries@newpathways.org.uk">enquiries@newpathways.org.uk</a>  <a href="http://www.newpathways.org.uk/our-team-and-premises/">http://www.newpathways.org.uk/our-team-and-premises/</a></p>
<p><b>Inverness (Highlands)</b></p>	<p><b>Highland Sexual Health</b>  (+44) (0)1463 888300  Zone 14, Raigmore Hospital  Old Perth Road  Inverness  IV2 3UJ  <a href="https://www.highlandsexualhealth.co.uk/contact">https://www.highlandsexualhealth.co.uk/contact</a></p>
<p><b>Newcastle (Northumbria)</b></p>	<p><b>Northumbria SARC</b>  (+44) (0)330 223 0099 (24 Hours)  Rhona Cross Suite  Newcroft House  Market Street East  Newcastle-upon-Tyne  Tyne and Wear  NE1 6ND  <a href="mailto:MiddlesbroughandDurhamSARCS@mountainhealthcare.co.uk">MiddlesbroughandDurhamSARCS@mountainhealthcare.co.uk</a>  <a href="https://sarcnorthumbria.co.uk/">https://sarcnorthumbria.co.uk/</a></p>
<p><b>Bristol (Somerset)</b></p>	<p><b>The Bridge</b>  (+44) (0)117 342 6999 (24 Hours)  2nd Floor, Central Health Clinic  Tower Hill  Bristol  Somerset  BS2 0JD  <a href="mailto:ubh-tr.thebridgecanhelp@nhs.net">ubh-tr.thebridgecanhelp@nhs.net</a>  <a href="https://www.thebridgecanhelp.org.uk/">https://www.thebridgecanhelp.org.uk/</a></p>

<b>London</b>	<b>London Survivors Gateway</b> (+44) (0)808 801 0860 Self-referrals: <a href="https://survivorsgateway.london/">here</a> <a href="https://survivorsgateway.london/">https://survivorsgateway.london/</a>
---------------	--

## Schedule 2 – List of Pro Bono Organisations

Many specialist support agencies offer an Independent Sexual Violence Adviser (ISVA) service to victims/survivors of rape and sexual assault. ISVAs can support you throughout the criminal justice process by working closely with the police and other agencies and accompanying you to important appointments and to court (you may need advocacy to help you with legal issues). They can also provide you with impartial information to enable you to make an informed decision; they can offer an overview of the police processes and inform you of what to expect if you do decide to report.

Please note that (i) to call a UK landline from overseas mobile, you need to dial the UK country code (+44); and (ii) to call a UK landline from overseas landline, you need to dial the international access code for the country you are calling from – typically (00) or (011) or (001) – followed by (44). You will also need to omit the first (0) in the numbers below when dialling from outside the UK.

For example, when contacting **Treetops SARC** below on 0300 123 6616:

- From a UK landline – dial 0300 123 6616
- From a UK mobile – dial 0300 123 6616
- From overseas landlines (most countries) – dial +44 300 123 6616
- From overseas landlines (US, Canada) – dial 011 44 300 123 6616
- From overseas mobiles – dial +44 300 123 6616

<b>Port Town</b>	<b>Contact details</b>
<b>Southampton (Hampshire)</b>	<b>Yellow door organisation</b> (+44) (0)23 8063 6312 (Monday – Thursday 9am – 5pm and Friday 9am – 4pm) 30 Brookvale Road Portswood Southampton Hampshire SO17 1QR <a href="mailto:info@yellowdoor.org.uk">info@yellowdoor.org.uk</a> To make a self-referral: <a href="https://yellowdoor.org.uk/start-here/self-referral/">https://yellowdoor.org.uk/start-here/self-referral/</a> <b>Aurora New Dawn</b> (+44) (0)2394 216 816 (24 Hours) <a href="https://www.aurorand.org.uk/contact-us/#.Yr3LqMgo-UI">https://www.aurorand.org.uk/contact-us/#.Yr3LqMgo-UI</a>
<b>Dover (Kent)</b>	<b>East Kent Rape Crisis Centre</b> (+44) (0)1227 826 900 (Weekdays, 9am – 5pm) P.O. Box 353 Canterbury CT2 9WA <a href="mailto:isva@ekrcc.org.uk">isva@ekrcc.org.uk</a>

	<a href="https://www.ekrcc.org.uk/contact-us">https://www.ekrcc.org.uk/contact-us</a>
<b>Kingston Upon Hull (East Yorkshire)</b>	<p><b>The Blue Door</b>  (+44) (0)800 197 4787  <a href="mailto:info@thebluedoor.org">info@thebluedoor.org</a>  To make a self-referral: <a href="https://www.thebluedoor.org/client-referral-form/">https://www.thebluedoor.org/client-referral-form/</a></p>
<b>Milford Haven (South West Wales)</b>	<p><b>Horizon Service within Cyfannol Women's Aid</b>  (+44) (0)1495 742052 (24 Hours)  3 Town Bridge Buildings  Park Road  Pontypool  NP4 6JE  <a href="mailto:horizon@cyfannol.org.uk">horizon@cyfannol.org.uk</a>  <a href="https://www.horizonsvs.org.uk/">https://www.horizonsvs.org.uk/</a></p>
<b>Inverness (Highlands)</b>	<p><b>RASASH</b>  (+44) (0)3330 066909  38-40 Waterloo Place  Inverness  IV1 1NB  <a href="mailto:support@rasash.org.uk">support@rasash.org.uk</a>  <a href="https://www.rasash.org.uk/support">https://www.rasash.org.uk/support</a></p>
<b>Newcastle (Northumbria)</b>	<p><b>SomeOneCares</b>  (+44) (0)191 257 8094  1 Amble Close  North Shields  Tyne and Wear  NE29 7XW  <a href="mailto:ISVAsupport@someonecares.org.uk">ISVAsupport@someonecares.org.uk</a>  <a href="https://someonecares.org.uk/someone-cares-isva/">https://someonecares.org.uk/someone-cares-isva/</a></p>
<b>Bristol (Somerset)</b>	<p><b>VOCAS</b>  (+44) (0)3333 447928  <a href="mailto:Vocas@swanadvocacy.org.uk">Vocas@swanadvocacy.org.uk</a>  <a href="https://swanadvocacy.org.uk/vocas/">https://swanadvocacy.org.uk/vocas/</a></p>
<b>London</b>	<p><b>NIA (East London)</b>  (+44) (0)800 160 1036  <a href="mailto:rapecrisis@niaendingviolence.org.uk">rapecrisis@niaendingviolence.org.uk</a>  <a href="https://niaendingviolence.org.uk/get-help/sexual-violence-and-abuse/">https://niaendingviolence.org.uk/get-help/sexual-violence-and-abuse/</a></p> <p><b>Solace Woman's Aid (North London)</b>  (+44) (0)808 802 5565 (Advice Line)  <a href="mailto:advocacy@solacewomensaid.org">advocacy@solacewomensaid.org</a>  <a href="https://www.solacewomensaid.org/our-services/solace-advice-support">https://www.solacewomensaid.org/our-services/solace-advice-support</a></p> <p><b>Rasasc (South London)</b>  (+44) (0)208 683 3311  <a href="mailto:info@rasasc.org.uk">info@rasasc.org.uk</a></p>

	<p><a href="https://www.rasasc.org.uk/independent-sexual-violence-advocate-service/">https://www.rasasc.org.uk/independent-sexual-violence-advocate-service/</a></p> <p><b>Women and Girls Network (West London)</b></p> <p>(+44) (0)808 801 0860 (to access ISVA Support)  (+44) (0)808 801 0660 (Advice line)</p> <p><a href="https://www.wgn.org.uk/our-services/practical-support-and-advocacy">https://www.wgn.org.uk/our-services/practical-support-and-advocacy</a></p>
<b>National</b>	<p><b>Galop</b> provide advice advocacy and support for LGBT+ people who have experienced sexual assault, abuse or violence.</p> <p><a href="mailto:referrals@galop.org.uk">referrals@galop.org.uk</a>  <a href="https://galop.org.uk/sexualviolence/">https://galop.org.uk/sexualviolence/</a></p>
<b>National</b>	<p><b>SurvivorsUK</b> provide support and advice for male victims of sexual abuse.</p> <p>(+44) (0)203 598 3898  <a href="mailto:isva@survivorsuk.org">isva@survivorsuk.org</a>  to make a self-referral: <a href="https://www.survivorsuk.org/ways-we-can-help/isva-self-referral-form/">https://www.survivorsuk.org/ways-we-can-help/isva-self-referral-form/</a></p>